

## **\*\*Join Our Team at Cierra Candle and Soap Supplies!\*\***

Studio Retail Associate

Everett, WA

Saturdays, 11:30 am - 5:00 pm

Are you ready to light up the world of retail with your exceptional customer service skills? Cierra Candle and Soap Supplies is on the hunt for a passionate and engaging Studio Retail Associate to join our team and take our customers' experience to the next level!

### **Job Description:**

As a Studio Retail Associate at Cierra Candle and Soap Supplies, your mission is to transform ordinary shopping trips into unforgettable experiences. You'll be the face of our retail studio in Everett, WA, guiding customers on a journey from the first hello to the final purchase. Your insights and support will be the key to building lasting customer relationships and turning newcomers into loyal, repeat shoppers.

### **What You'll Be Doing:**

**Greeting and Guiding:** Welcome customers with a warm smile and help them navigate our treasure trove of candle and soap supplies. Share your knowledge and passion to make their shopping experience extraordinary.

**Customer Engagement:** Create a vibrant shopping atmosphere by engaging customers in lively conversations, answering questions, and offering personalized recommendations.

**Problem Solving:** Be the go-to person for resolving customer concerns and questions, turning challenges into opportunities to delight and satisfy our patrons.

**Product Knowledge:** Share your expertise in candle-making (soap-making skills are a bonus) to assist customers in finding the perfect supplies for their creative projects.

**Miscellaneous:** Fill bottles with fragrances per customer order; assist customers with loading large purchases (such as cases of wax) into their vehicles; package products when not assisting customers

### **Qualifications:**

A genuine passion for people and customer service excellence.

Excellent communication and interpersonal skills.

Enthusiasm to develop and enhance your customer-service skills.

Knowledge about candle-making is highly desired (soap-making experience is a plus).

Ability to lift up to 50 pounds and stand for extended periods


Familiarity with point-of-sale (POS) systems (Square a plus)

### **Why Choose Cierra Candle and Soap Supplies?**

- An exciting, dynamic, and creative work environment.
- Opportunities to expand your knowledge of candle and soap making.
- Competitive hourly wage.
- The chance to be part of a close-knit, supportive team.
- Generous discounts on our amazing candle and soap supplies!

If you're ready to embark on a journey filled with scentsational experiences and share your love for crafting with our customers, we want to hear from you!

### **How to Apply:**

To apply for this exciting opportunity, send your resume and a brief cover letter outlining why you're the perfect fit for Cierra Candle and Soap Supplies to [dana@cierracandles.com](mailto:dana@cierracandles.com). Don't miss this chance to ignite your retail career!  

*Cierra Candle and Soap Supplies is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.*